



# Microsoft Surface for Education

Forrester Consulting conducted a study of schools working with Microsoft Surface. This revealed a number of important results that clearly demonstrate the advantages of Microsoft Surface for education.

We would sum up the most important ones for you.

### Better learning outcomes for students

Using Microsoft Surface with students makes them feel more engaged because it allows them to participate more actively in lessons. It has a positive influence on the quality of the work they produce, their creativity and understanding. They get a sense of pride in having a modern device at their disposal.

## 3 Other device management may be disabled

Microsoft Surface eliminates the need for certain product categories. These include security solutions, remote device management, IT training solutions and student accessibility solutions

### Chance of security breach reduced

Given the sensitive nature of information from minors, improving security and compliance is a top priority for schools. Improved security results in less downtime, lower recovery costs and fewer fines. Thanks to the use of Microsoft Surface, security breaches are reduced by 10%.

## The effort to support a 1:1 device strategy has been halved

With Surface, five full-timers cannot be added as new employees or transferred to other activities as existing staff. These savings are deducted from the total cost of IT staff. In addition, the number of helpdesk tickets is reduced by 18%.

## Teachers save two hours per week

Teachers using a Surface Pro device are more creative and give better instruction to students. They also get more room to do this thanks to a fluid way of working created with the device.

## The purchase and warranty costs for the devices are 10% lower than before

Schools used to spend more on equipment for employees and students. In addition, the replacement period for employees was extended from three to four years. The eliminated device costs reach 22 million euros, which is 2 million higher than the Surface device costs.

## Implementation costs per device are reduced by 62%

Previously, it took three hours to fully set up devices for students and employees. With Surface devices, everything is now automated and streamlined. It is still necessary to touch each device to apply asset tags and back cases, but 3.8 million euros to set up devices has been replaced by a service contract of 1.6 million euros.

#### Administrators save 1.25 hours per week

Improved device performance also benefits non-teachers. The top activities that have improved with the switch to Surface are setting up virtual meetings, communicating with other employees and collaborating with others.