

# 360° device.



More flexibility with 360° device – With the demand to become more agile and be able to react more quickly to changing business and market situations, a growing number of businesses choose to source their IT infrastructure as a service. As a result of the increasing number of employees working from home, there is a growing need for flexible structures that enable staff to be able to work as they are used to in a variety of settings.

The ideal solution to this challenge is a lifecycle model that bundles hardware and accessories, as well as related services and support over a certain period of time at a simple monthly flat rate. This takes a load off your own in-house resources while giving you the agility you need now more than ever.

A number of major-name customers of all shapes and sizes already rely on Bechtle services from our 360° device portfolio to keep their success going.

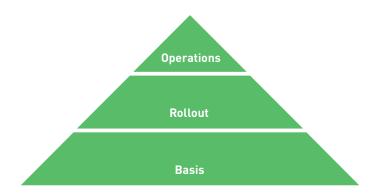
# **YOUR BENEFITS:**

- Hardware and related services from a single source
- Configuration, rollout, maintenance and recycling
- A load off your own IT staff
- A boost for employee productivity
- Financial flexibility
- Service and support for your remote employees
- Always use the latest technology thanks to a managed lifecycle
- Scale your DaaS to your changing needs



### **WOULD YOU LIKE ROLLOUT WITH THAT?**

Bechtle 360° device is a modular service offering that adapts to your individual needs. Simply choose from three available service packages:



#### PACKAGE BASIS.

The Basic Package covers essential services including consulting, sourcing, provision, delivery, inventory, connection to the Bechtle Service Desk, on-site support, as well as hardware retirement and collection at the end of its service life. Need more services? Not a problem. The Basic Package can be expanded to meet your individual needs.

#### PACKAGE ROLLOUT.

The Rollout Package includes all the services you need to get your hardware up and running, including rollout planning, staging, hardware delivery, and on-site workplace setup/collection. Optional client engineering services available, e.g. essential Windows 10 setup with MS System Center Configuration manager.

#### PACKAGE OPERATIONS.

The Operations Package gives you a combination of on-site and remote services that become necessary during day-to-day operations. This includes ongoing asset management and IMACR/D services. Optional VIP support for key personnel is also available. Your 360° device can be complimented with a number of on-site and remote services such as incident management, pro-active monitoring, and OS and application deployment.

## A RELIABLE PARTNER FOR THE FUTURE.

SMEs and large enterprises alike trust Bechtle's over 20 years' experience in IT services and solutions and our services are hallmarked by maximum customer satisfaction. As a long-term business partner of numerous vendors, we have over 6,900 top-level certifications, including Microsoft Gold, HP Platinum, Citrix Platinum Solution Advisor, Cisco Premier Partner and many more.

Questions about DaaS or want to learn more about our Managed Services? We look forward to hearing from you.



Further information: bechtle.ch

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